



Warranty

Dear Customer,

Thank you for purchasing the Halcyan Water Conditioner. We are confident that you will be delighted with the results of this product. This document is your limited lifetime warranty for the product, and overleaf are the individual details about your unit.

Halcyan Ltd warrants this product to the original purchaser for its useful life against deficiencies in material and workmanship, whether purchased from Halcyan Ltd or an authorized Halcyan Ltd business partner.

This **LIMITED 30 YEAR WARRANTY** does not cover products that are improperly sized, selected, used, abused, altered or repaired or incorrectly installed by an Halcyan Ltd business partner or their/your appointed installer. Halcyan Ltd has no control on water chemistry and increased changes to pH, water analysis, and corrosiveness, any water chemistry, which may or may not impact the product negatively.

Should this product, in Halcyan Ltd's opinion, fail to be in good working order during the warranty period, Halcyan Ltd will, at its option, repair or replace this product at freight only charge, provided that the product has not been subjected to abuse, misuse, accident, disaster or non Halcyan Ltd authorized modification or repair.

The Halcyan Ltd Lifetime Warranty is defined as the serviceable life of the product. This is defined as the period during which all components are available. Should the product prove to be irreparable, Halcyan Ltd reserves the right to substitute an equivalent product if available or to retract Lifetime Warranty if no replacement is available.

The above warranty is the only warranty authorized by Halcyan Ltd.

The above warranty applies to products sold on or after January 1, 2012 within the UK.

Please contact your installer in the first instance with any queries. Alternatively contact the UK distributor Halcyan Ltd on support@halcyanwater.com or **0345 5040 656**.

NOTE: Under no circumstances will Halcyan Ltd be liable in any way for installation costs, damages, including any lost profits, lost savings or other incidental or consequential damages arising out of the use of, or inability to use, such product.



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Customer Name:	
Address:	
Size of Halcyan Water Conditioner:	
Fitting Location:	
Date Fitted:	

